



FOOD AIR WATER. DATA.  
Your Communication Lifeline.

[Learn More >](#)

**Global ICT Partner**  
Innovative. Reliable. Seamless.

**GAIN A MOBILITY EDGE LIKE NO OTHER.**  
With F5, connecting mobile users is merely child's play.

Test your knowledge in Unified Computing and win a book worth US\$36. [Take the short self-test now!](#)

Email  
.....

Remember me [Sign Up](#)  
[login](#) [Forgot Password](#)

Home » News » Data centers and infrastructure , IT and business management » Survey indicates disparities in PMO measurement and effectiveness

## Survey indicates disparities in PMO measurement and effectiveness

Tags: IT Management PMO programme management office

By **Networks Asia Staff** | Jul 14, 2011

0 comments  [Facebook](#) [Linkedin](#) [Twitter](#) [Digg](#) [Email](#) [Print](#)

Results of a new global study reveal that many organizations do not operate their Project/Programme Management Office (PMO) as effectively as they could. Of the 82% of organizations worldwide that reported having a PMO, more than half do not even measure PMO effectiveness. Additionally, the survey results show that as PMOs have matured, organizations are increasingly questioning their value, ability to measure effectiveness and their role in growing PM capabilities through effective training.

More than 3,700 survey respondents included project/programme managers and directors, heads of PMO, senior executives and other project-related staff both inside and outside the PMO from a wide range of industries in North and South America, Europe, the Middle East, Africa (EMEA) and the Asia Pacific (APAC) regions. ESI International conducted the study in March.

"The large majority of organisations who have PMOs indicate that they understand the advantages that PMOs can offer," said J. LeRoy Ward, PMP, PgMP, Executive Vice President, Product Strategy and Management, ESI International. "The results of ESI's global survey indicate numerous areas where PMOs currently need to step up their game to demonstrate the impact of those advantages, including measurement, effect on career progression and their strategic role in the organisation."

The discussion about PMO maturity has been overtaken by the discussion about PMO value, with 60% of respondents claiming their PMO's value has been questioned.

The survey finds that 76% of non-PMO staff say their organisation either does not measure or they do not know whether it measures PMO effectiveness. In fact, 52% do not measure PMO effectiveness at all. Meanwhile, 40% of respondents say their PMO is operating to a fair or poor extent.

Another key finding of the survey is that the PMO is a hub of project management training for some, but its positive influence on career progression is questionable. The PMO is strongest in conveying methodologies and other PM 'hard' skills (72% agree) and weakest in reviewing the effectiveness of training and its impact on project and programme performance (only 35% agree).

The measurement of training impact is widely neglected in North America and EMEA, with 28% and 25% of PMO staff respectively reporting they do not measure training impact at all. It is more common in the APAC region, with only 18% who report they do not measure training impact.

Many PMOs are not operating at a strategic level with only 20% of respondents reporting they engage in portfolio management, and 15% reporting that they track return on investment and benefits realization, finds that report.

"PMOs are clearly established in the organization," said Ward. "However, they have only scratched the surface in reaching their full potential."

Networks Asia Staff

0 comments  [Facebook](#) [Linkedin](#) [Twitter](#) [Digg](#) [Email](#) [Print](#)

**Your name:** \*

**E-mail:** \*

**Homepage:**

**Comment:** \*

### Related Articles

- 4 steps to help your IT team when disaster strikes
- Virtualization poses the biggest challenge to infrastructure and operations
- Google is world's most attractive employer; Microsoft drops
- IDC: IT hasn't grasped consumerization trend

*Building traditional blade servers in a data center - a tutorial*



Blade servers are popular because you can add so much more compute power in a traditional rack than you would using a traditional rackmount server. Jeremiah Cook, Chief Technology Officer with Varrow, highlights the benefits of using blade servers over rackmount servers. He debunks common misconceptions around blade servers when installed in a network.

[Watch this short but informative video now!](#)

### Magazine

[more](#)

#### NWA June issue

Download the FREE copy of NWA June/July Magazine 2011 in pdf format now.

### Most Read

1. IT jobs: Winners and losers in the cloud era
2. Wave of new media, mobility and SaaS will drive strong growth in enterprise apps market in Asia/Pacific
3. Spotless hosts business-critical apps on Savvis' Singapore data center
4. Excitement over Google+ catching fire
5. Survey indicates disparities in PMO measurement and effectiveness



**Strategize  
Against  
Social Media  
Threats**

- How Canon's Bangkok office reduced desktop clutter and wasted computing power

Post comment



#### Our Partners



#### Get E-mail updates

Find newsletters related to your key responsibilities and challenges.

Daily Innovation

Top 10 Week-in-Review

Innovation in Finance

Innovation in Manufacturing

#### Site Map

**Network World Asia**  
About Us  
Feedback

**White Paper**  
Case Studies

**Networking**

**Wireless**

**Unified Computing**

**Apps**

**Data Center**

**Videos**

**Security**

**RSS**

**Storage**



[Home](#) | [About Us](#) | [Contact Us](#) | [Editorial Calendar](#) | [Media Kit](#) | [Privacy Policy](#) | [Terms & conditions](#)

Questex Asia media brands

[Telecom Asia](#) | [Enterprise Innovation](#) | [Computerworld Hong Kong](#) | [CFO Innovation Asia](#) | [Networks Asia](#) | [Telecoms Europe](#) | [The Green Channel](#) | [CRM Innovation](#) | [eGov Innovation](#) | [SMBWorld](#) | [SMB World Asia](#) | [Storage Asia](#) | [Security Asia](#) | [Asia Cloud Forum](#) | [Hospitality Architecture+Design](#) | [Hotel Management Asia](#) | [Questex Asia Events](#)

© 2011 Questex Asia Ltd., a Questex Media Group company. All rights reserved. Reproduction in whole or in part is prohibited. Please send any technical comments or questions to our webmaster.

Powered by Network World Asia

